

Events Access Guide

NORTH CAROLINA Museum of Natural Sciences

AVAILABLE SERVICES AT ALL LARGE EVENTS

All Guests



Accessibility and Information Buddies—trained volunteers who can assist guests, including those with disabilities, with wayfinding and information during events.

Guests Who Have Autism or Sensory Processing Disorders



Quiet Room—a space to get away from the crowds with noise canceling headphones, seating, coloring, and calming sensory toys. For location, see the event map.



Noise Canceling Headphones are available for free from the Quiet Room.

Guests Who Are Blind or Low Vision



Sighted Guides—Accessibility and Information Buddies can assist guests who are blind or low vision as a sighted guide.

Guests Who Are Deaf or Hard of Hearing



Sign Language Interpretation is available upon request. Please make requests no less than 72 hours in advance for virtual programs and no less than one week prior to in-person events by emailing accessibility@naturalsciences.org.



Assistive Listening Devices are available for free upon request for live programs or presentations on a first-come, first-served basis.



Live captioning is available for all virtual programs, presentations, and classes upon request. Please email accessibility@naturalsciences.org at least 72 hours in advance with requests.

Guests Who Have Mobility Disabilities



Wheelchairs are available for free from either Information Desk.



Accessible Restrooms—all public restrooms in the Nature Exploration Center and Nature Research Center have accessible stalls.

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Elevators operate between each level of the Nature Exploration Center and Nature Research Center.



Accessible Seating is available in the WRAL 3D Theater for guests using scooters or wheelchairs.



Automatic Doors are located at the entrances to the Nature Exploration Center and Nature Research Center. There are automatic doors on the 2nd floor bridge that connects the two buildings. Guests are cautioned there are currently no automatic doors on the 3rd floor bridge.

Guests with Young Children



Baby Changing Stations are located in all public and single use restrooms in the Nature Exploration Center. In the Nature Research Center, they are located on the 1st, 2nd, and 3rd floor women's public restrooms and 1st floor men's public restroom.



Nursing Room is located on the 1st floor of the Nature Exploration Center.



Strollers are available for free at both Information Desks.

Guests Who Use Private Restrooms



Single Use Restrooms are located on the 1st and 3rd floors of the Nature Exploration Center and 1st floor of the Nature Research Center.



Adult Changing Table is located on the 1st floor of the Nature Exploration Center.

STAFF



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