

# Access Guide

## NORTH CAROLINA *Museum of Natural Sciences*

### AVAILABLE SERVICES

#### Guests with Mobility Disabilities



**Wheelchairs** are available for free at both Information Desks.



**Elevators** operate between each level of the Nature Exploration Center and Nature Research Center.



**Accessible Seating** is available in the WRAL 3D Theater for guests using scooters or wheelchairs.



**Accessible Restroom Stalls** are located in all public restrooms on every floor of the Nature Exploration Center and Nature Research Center.



**Automatic Doors** are located at the entrances to the Nature Exploration Center and Nature Research Center. There are automatic doors on the 2<sup>nd</sup> floor bridge that connects the two buildings. Guests are cautioned there are currently no automatic doors on the 3<sup>rd</sup> floor bridge that connects the two buildings.

#### Guests with Autism or Sensory Processing Disorders



**Noise Canceling Headphones** are available for free at both Information Desks.



**Quiet Space** is located on the 1<sup>st</sup> floor of the Nature Exploration Center.



**Sensory Map** which identifies sensory friendly spaces within the Museum.



**Social Stories** for what to expect when visiting the Museum are available in English and Español. Available for free online and at both Information Desks.

#### Guests Who Use Private Restrooms



**Single Use Restrooms** are located on the 1<sup>st</sup> and 3<sup>rd</sup> floors of the Nature Exploration Center and 1<sup>st</sup> floor of the Nature Research Center.



**Adult Changing Table** is located on the 1<sup>st</sup> floor of the Nature Exploration Center.

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#### Guests Who Are Deaf or Hard of Hearing



**Sign Language Interpretation** for live “onsite” presentations or program is available upon request 2 weeks in advance. Sign language interpretation for live virtual presentation or programs is available upon request 1 week in advance. Please contact Coordinator of Accessibility and Inclusion to make arrangements.



**Assistive Listening Devices** are available upon request for guests attending live presentations or programs.



**Movie Transcripts** are available for showings in the WRAL 3D Theater for free from the Box Office.



**Live captioning** is available for all virtual programs, presentations, and classes upon request. Please email [accessibility@naturalsciences.org](mailto:accessibility@naturalsciences.org) at least 72 hours in advance with requests.

#### Guests Who Are Blind or Low Vision



**Beacons** provide independent wayfinding of the Nature Research Center via the BlindSquare Event app.



**Guided Tactile Tours** are available for free to small groups visiting the Museum. Registration is required at least two weeks prior to desired date with the Coordinator of Accessibility and Inclusion.

#### Guests with Young Children



**Baby Changing Stations** are located in all public and single use restrooms in the Nature Exploration Center. In the Nature Research Center, they are located on the 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> floor women’s public restrooms and 1<sup>st</sup> floor men’s public restroom.



**Nursing Room** is located on the 1<sup>st</sup> floor of the Nature Exploration Center.

### STAFF



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