

Access Guide

NORTH CAROLINA *Museum of Natural Sciences*

AVAILABLE SERVICES

Guests with Mobility Disabilities



Wheelchairs are available for free at both Information Desks.



Elevators operate between each level of the Nature Exploration Center and Nature Research Center.



Accessible Seating is available in the WRAL 3D Theater for guests using scooters or wheelchairs.



Accessible Restroom Stalls are located in all public restrooms on every floor of the Nature Exploration Center and Nature Research Center.



Automatic Doors are located at the entrances to the Nature Exploration Center and Nature Research Center. There are automatic doors on the 2nd floor bridge that connects the two buildings. Guests are cautioned there are currently no automatic doors on the 3rd floor bridge.

Guests with Autism or Sensory Processing Disorders



Noise Canceling Headphones are available for free at both Information Desks.



Quiet Room is located on the 1st floor of the Nature Exploration Center.



Sensory Map which identifies sensory friendly spaces within the Museum.



Social Stories for what to expect when visiting the Museum are available in English and Español. Available for free online and at both Information Desks.



Sensory Friendly Morning is held annually for guests to enjoy the Museum in a calmer, quieter atmosphere featuring Museum scientists, live animals and their keepers, and a host of other activities.

Guests Who Use Private Restrooms



Single Use Restrooms are located on the 1st and 3rd floors of the Nature Exploration Center and 1st floor of the Nature Research Center.



Adult Changing Table is located on the 1st floor of the Nature Exploration Center.

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Guests Who Are Deaf or Hard of Hearing



Sign Language Interpretation for live presentations or programs is available upon request. Please make requests no less than 72 hours in advance for virtual programs and no less than one week prior to in-person events by emailing accessibility@naturalsciences.org.



Assistive Listening Devices are available upon request for guests attending live presentations or programs.



Movie Transcripts are available for showings in the WRAL 3D Theater for free from the Box Office.



Live captioning is available for all virtual programs, presentations, and classes upon request. Please email accessibility@naturalsciences.org at least 72 hours in advance with requests.

Guests Who Are Blind or Low Vision



Beacons provide independent wayfinding of the Nature Research Center via the BlindSquare Event app.



Guided Tactile Tours are available for free to small groups visiting the Museum. Registration is required at least two weeks prior to desired date with the Coordinator of Accessibility and Inclusion.

Guests with Young Children



Strollers are available for free at both Information Desks.



Baby Changing Stations are located in all public and single use restrooms in the Nature Exploration Center. In the Nature Research Center, they are located on the 1st, 2nd, and 3rd floor women's public restrooms and 1st floor men's public restroom.



Nursing Room is located on the 1st floor of the Nature Exploration Center.

STAFF



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